



## Privacy Policy

Thank you for visiting SailClubCroatia.com (hereinafter known as “Provider,” “us” or “we” or “the Site”). To better protect your privacy we provide this notice explaining our online information practices and the choices you can make about the way your information is collected and used. To make this notice easy to find, we make it available on our homepage and at every point where personally identifiable information may be requested.

The Traveler provides personal information of his/her own free will. Personal information is required for processing requested services.

We are committed to protecting your privacy and committed to developing technology that gives you the most powerful and secure online experience. Billing information is encrypted whenever transmitted or received online. Personal information is accessible only to staff, agents, or contractors of Provider.

### What we use

We use the following personal data:

- Forename and surname, date of birth, country of birth, nationality, personal identification number, Tax number
- Address and contact information data: e-mail address, mobile phone number, city.
- Other data: type of identity document, number of identity document, data of boarding, booking number, credit card number, name of yacht of boat, number of skipper license, number of VHF license, port of boarding, GPS coordinates of navigation, video surveillance records from our facilities, your IP address during visiting to our websites, any additional information you provide (e.g. any health issue or similar).

### How we use it

We may use your personal information for the following purposes:

- To make the site easier for you to use by not making you enter your personal information more than once.
- To provide feedback in an online survey.
- To help us create and publish content most relevant to you.
- To alert you of product upgrades, special offers, updated information and other new services provided from Provider.
- To participate in promotional offers.
- To deliver services that you request or purchase.
- To request assistance or fill out support requests.

### Who we share it with

We never sell or rent your personal information. Provider may disclose your personal information if required to do so by law or regulation, or in good faith to (a) comply with legal processes served on the site, or (b) protect the rights and property of Provider, or (c) where our records indicate fraudulent activity or other deceptive practices that a governmental agency should be made aware of, or (d) where your communication suggests possible harm to others.

Provider may transfer information about Users if Provider is acquired by or merged with another company.

Provider uses (but is not limited to using) the following sub-processors in order to carry out business activities. Your data may not be processed by every sub-processor listed, and conversely may be processed by more than those listed, depending on the nature of services that you have engaged us for.

Provider will not share your information with third parties without your permission, other than what is mentioned in this Privacy Notice. It will only be used for the purposes stated above. We use personal information to reply to enquiries, handle complaints, provide operational notices, keep records up to date to notify you via periodic e-mails of technical service issues, specials, or other related product/service information. Your information may be shared with agents or contractors of Provider for the purpose of performing service for Provider.

## **Internet Commerce**

The online registration at Provider is designed to give you options concerning the privacy of your credit card information, name, address, e-mail and any other information you provide us. Provider is committed to data security with respect to information collected on our site.

### **Security of your Personal Information**

Provider strictly protects the security of your personal information. We carefully protect your data from loss, misuse, unauthorized access or disclosure, alteration, or destruction.

You also have a significant role in protecting your information. No one can see or edit your personal information without knowing your username and password, so do not share these with others.

We use SSL encryption when collecting or transferring sensitive data such as credit card and personal information. Credit card numbers are only used for processing payment and are not used for other purposes. Our efforts to protect credit card fraud help protect your financial data security.

### **Access to your Personal Information**

We will provide you with the means to ensure that your personal information is correct and current.

To protect your privacy and security, we will also take reasonable steps to verify your identity, such as password and username, before granting access to your data.

Please contact us if you require further clarification, access or updating above that which is provided by our systems.

### **Data Erasure**

User accounts, email addresses on our email lists, and related necessary information (First name, Last name, Email address, etc.) can be deleted upon request.

Deletion of personal information in no way absolves you of any prior agreements or commitments with our sites, products and services – For example, payment plans into which you may have entered with us.

### **Your choices about how we use your Personal Information**

Communication: You can opt-out of email broadcasts by clicking the Unsubscribe link in emails.

### **Problems or complaints with Provider's Privacy Notice**

We value your comments and opinions. If you have questions, comments or a complaint about compliance with this privacy notice you may contact us.

With the acceptance of these Terms, the Traveler gives permission for his/her personal information to be used for promotional offers of the agency.